

Complaint goods:

Order number:

Full name:

Required service:

- Product return
- Product Replacement

Description of the problem, replacement request:

.....
.....
.....
.....

Address for sending the claimed goods:

- Same as in the order
- Other address*

**in case of another address it is necessary to add phone and e-mail, without this information is not possible hand over the conignment to the carrier*

.....
.....

Account number to remit payment when returning the product:

..... /


In Day Signature

Cut the section below and stick it on the envelope:



Sender:

.....
.....
.....
.....

CRYSTALSHOP 
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Czech Republic, EU